

## ANSE CHASTANET RESORT

### MAKING A RESERVATION - DEPOSIT REQUIREMENTS

A reservation based on our daily rates must be secured by a three night deposit in the winter season or a two night deposit in the shoulder and summer season.

Weekly packages (TROPICAL TRANQUILITY, TOTAL ROMANCE, SCUBA/CORAL KALEIDOSCOPE/AMAZING ADVENTURE PACKAGE) as well as special promotional/ wedding group rates and packages such as the Delight Offer must be fully prepaid. 50% of the package or rate amount is due upon reservation confirmation, the balance is due 4 weeks prior to arrival.

Special Conditions apply for the Christmas/New Year Season. After initial deposit, full prepayment must be received for all booking types 4 weeks prior to arrival.

Deposits can be made either by credit card (AMEX, Visa, Master card) or by cheque. Credit card deposits via telephone must be accompanied by a formal authorization letter via fax to 758-459-7700 or mail stating credit card no, expiry date, credit card holder's name and signature. We are forwarding the suggested form of the authorization letter below. Alternatively, contact 800-223-1108 with your credit card details. From the UK, call 0800- 894 057. If your deposit is made by cheque, please make cheque out to ANSE CHASTANET HOTEL and mail to Ralph Locke Islands, P O Box 492477, Los Angeles, CA 90049-8477 and refer to the dates of your reservation.

Please take note of our cancellation and deposit of booking policy:

Cancellation or amendment of reservations are subject to 3nts fee (winter) or 2 nts fee (summer and shoulder seasons) if notification is not received 55 days (Xmas), 21 days (winter), 14 days (summer and shoulder season) prior to arrival. Christmas/New Year reservations are non refundable if cancelled or amended within 3 weeks of arrival. Your deposit is credited towards the last three (winter) or two (summer and shoulder) nights of stay. We suggest that travel insurance is taken.

### CREDIT CARD AUTHORIZATION FORM

If you wish to make a credit card payment to ANSE CHASTANET, please print out the form below and fax it back to us at ANSE CHASTANET: Fax to 758-459-7700

Attn: \_\_\_\_\_

\_\_\_\_\_

NAME: \_\_\_\_\_

DATES: \_\_\_\_\_

### Credit Card Authorization Form

This is to authorize Anse Chastanet Resort to charge my credit card account for hotel accommodations as summarized below. If I cancel my trip, I agree to be bound by the cancellation policy as outlined below. If credit card address differs from mailing address, please note below:

Date of stay: \_\_\_\_\_ Room Package Type: \_\_\_\_\_

Authorized Charges (Deposit/Balance): \_\_\_\_\_

Name as it appears on credit card: \_\_\_\_\_

Credit card number: \_\_\_\_\_

Credit Card Address: \_\_\_\_\_

Expiration Date: \_\_\_\_\_ Today's Date: \_\_\_\_\_

Cardholder's Signature: \_\_\_\_\_

Please fax this form to us at 758 459 7700 to secure your reservation.

If this is an e-mail transmission, please print out the form, sign it and fax to us at 758 459 7700 or mail to Anse Chastanet Resort, P.O. Box 7000, Soufriere, St Lucia.

Please be advised that you will be asked to present the above card when you check in at Anse Chastanet Resort and will be asked to sign the credit card sales voucher at that time.

### Please take note of our cancellation and deposit of booking policy:

Cancellation or amendment of reservations are subject to 3 nights fee (winter) or 2 nights fee (summer and shoulder seasons) if notification is not received 65 days (Xmas), 21 days (winter), 14 days (summer and shoulder season) prior to arrival. Your deposit is credited towards the last three (winter) or two (summer and shoulder) nights of stay. We suggest that travel insurance is taken.